



Member Survey 2009

To help us to improve your tennis experience, the Committee would be grateful if you would complete the questions below, providing any comments that you think would be useful, and return it with your subscription, or email to tennis@saltssports.co.uk

| | Importance 1 to 5* | Satisfied | Neutral | Not Satisfied | Please provide any comments |
|--|-----------------------|-----------|---------|------------------|-----------------------------|
| General court availability | | | | | |
| Team play access | | | | | |
| Social play access | | | | | |
| Social events | | | | | |
| General upkeep of facilities & courts | | | | | |
| Communications with members | | | | | |
| Subscription levels | | | | | |
| Coaching availability | | | | | |
| Value for money | | | | | |

* Please rate the importance to you of each question, 1 – 5. (1 being low importance, 5 being high importance)
Please tick the boxes with your candid opinion. Please expand with comments if required.

What is your overall experience of Salts Tennis Club?

| Excellent | Good | Average | Poor | Very Poor |
|-----------|------|---------|------|-----------|
| | | | | |

How can we improve Salts Tennis Club to cater for your requirements? Please list the top items you would introduce / alter / change or stop?

Would you recommend Salts Tennis Club to friends and colleagues as a good club promoting tennis, a sociable club where you can make new friends, and a good club for coaching opportunities?

| Definitely (Yes) | Maybe (Yes) | Don't know | Possibly | No |
|------------------|-------------|------------|----------|----|
| | | | | |

When do you currently play tennis? When would you like to play tennis? And would the ability to reserve courts be advantageous to you?

| Currently Play? (day, time, summer, winter?) | Would like to play in the future? (day, time, summer, winter?) | Ability to reserve courts? Yes / No / Don't know |
|---|---|---|
| | | |